Dear KHANGAN/NANDHINIS.LO/ajayes Sanction No. SS4/R/109528 dated 22/06/2024 has been generated in reference to Service order No. 418695 dated 14/06/2024. COIMBATORE Area : SS4 Model : 52141501SD02930/RT EONALPHA 270B RI AR WN ***** SRN ***** Product Category : REFRIGERATOR Defective Product Code : 52141501SD02930 RT EONALPHA 270B RI AR WN Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231202930FR00763 Invoice No : 11142493 Invoice Date : 16/02/2024 DOP : 16/02/2024 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged PRA submitted by : ABISHEGK.R Customer / Dealer Code : 40000E Customer / Dealer Name : SATHYA AGENCIES SATHYA AGENCIES Address : SATHYA AGENCIES SATHYA AGENCIES SALEM MAIN UNION OFFICE OPP VAZH A PADI City: Valapady Telephone Number : 7200318985 Mobile Number : 7200318985 Observation text: DAMAGED CASE, DEALER STOCKSET COMPLAINT. CABINET BOTTOM DEN T AND DAMAGED NO STOCK FOR RC AND PROCES FOR SRN PLEASE APPROVE THE SAME SI R Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES. SATHYA CASE Sanction text: cabinet damaged in the machine Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be

regenerated (pdf format) through smartnet system. Contact respective servic e executive.