

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/109035 dated 03/04/2024 has been generated in reference to Service order No. 392214 dated 25/03/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03267/RT EONALPHA 250B RI ST GL

Replacement Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231003267FR01482

Invoice No : 11139805

Invoice Date : 28/12/2023

DOP : 28/12/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 200 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PRB FIRM PRB FIRM

Address : PRB FIRM PRB FIRM NO.22/6 D KRR COMPLAIE NERY HONDA SHWOROOM KEER ANUR

City: Keeranur Pudukottai

Telephone Number : 9751621010

Mobile Number : 7373262692

Observation text: Ref base damaged Dealer not allowing to repair Appliance to be replaced

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES. NOT FEASIBLE TO REPAIR.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.