

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109562 dated 26/06/2024 has been generated in reference to Service order No. 418373 dated 13/06/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02949/RT EONVALOR 280B RI FS ST

Replacement Product Code : 52141501SD02949 RT EONVALOR 280B RI FS ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02949 RT EONVALOR 280B RI FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240202949FR00905RZ

Invoice No : 11143124

Invoice Date : 31/03/2024

DOP : 31/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SENSOR#NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : PONDY KUMAR

Address : PONDY KUMAR 411/5 VANIYA THEERU KOTTAIYUR

City: K.Alagapuri B.O

Telephone Number :

Mobile Number : 9080587990

Observation text: Repeat issue bimetal thermostat changed and custom is not allowing to repair the machine now sales ASM case. Kindly approve . low cooling

Approval remark: repeat functional problems- CUST ESCALATION

Sanction text: repeated complaints in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.