

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/109507 dated 18/06/2024 has been generated in reference to Service order No. 417942 dated 12/06/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02807/RD EDGEPRO 225C TDF MN WN

Replacement Product Code : 52141501SD02751 RX EDGEPRO 225C TAF WN BS

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02807 RD EDGEPRO 225C TDF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230302807DR00157

Invoice No : 11006038

Invoice Date : 12/02/2024

DOP : 12/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUCKLING#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : STAR REFRIGERATION SERVICE STAR REFRIGERATION SERV

Address : STAR REFRIGERATION SERVICE STAR REFRIGERATION SERVICE NO :4, SOUNT RAMBAL SANNATHI STREET KARAIKAL.609602

City: DHARMAPURAM B.O

Telephone Number : 9842428182

Mobile Number : 9842428182

Observation text: Billed to ASP cabinet side panel damage ASP needs replacement Appliance to be replaced

Approval remark: SIDE PANEL BUCKLING-TRANSIT HANDLING DAMAGES

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.