

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101000 dated 03/04/2024 has been generated in reference to Service order No. 605860 dated 02/04/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01254/SIC 12TTC3-WWA SPLIT 3S

Replacement Product Code : 40101796SD00008 ODU SIC 12TTC3-WWA 3S White

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01254 SIC 12TTC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240100008SA08774TZ

Invoice No : 11141645

Invoice Date : 25/03/2024

DOP : 25/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : ODU

ODU No : 240100008OD06444ZL

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#ODU - PCB FUSE BLOWN#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VEL MURUGAN VEL MURUGAN

Address : VEL MURUGAN VEL MURUGAN 4/360,SINDUU STREETAATHIKULAMM ADURAI Chatrapatti B.O

City: Chatrapatti B.O

Telephone Number :

Mobile Number : 8810263120

Observation text: ODU PCB defect, Cust escalation, Inv attached Pls appr replacement under dlr policy, FG stk avl Cust DOP: 25.03.24

Approval remark: odu pcb defect- CUST NOT ACCEPTING REPAIR

Sanction text: PCB problem in the machine Stock avl

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.