

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/109322 dated 01/06/2024 has been generated in reference to Service order No. 410947 dated 22/05/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03143/RD EDGE 215B TAF TH ST

Replacement Product Code : 52141501SD03143 RD EDGE 215B TAF TH ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03143 RD EDGE 215B TAF TH ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230403143DR00159

Invoice No : 11006377

Invoice Date : 18/05/2024

DOP : 18/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SUNDEEP PHARMACEUTICALS PRIVAT SUNDEEP PHARMACEUTI

Address : SUNDEEP PHARMACEUTICALS PRIVAT SUNDEEP PHARMACEUTICALS PRIVAT S.F NO. 34/11, D.NO: 1/18, ERANGADU, UNGARANHALLI, DHARMAPURI

City: Ungaranahalli B.O

Telephone Number :

Mobile Number : 9443407150

Observation text: DAMAGED CASE. CUSTOMER COMPLAINT. CABINET BOTTOM BASE DAMAGED CASE. PLEASE APPROVE THE SAME FOR REPLACEMENT SIR.

Approval remark: SIDE PANEL BUCKLING- TRANSIT/HANDLING DAMAGES

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.