

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101144 dated 22/06/2024 has been generated in reference to Service order No. 185845 dated 11/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01375/EI 18IINV5R32 WYS

Replacement Product Code : 40101701SD00780 SIC 18ITC5-WWA

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01375 EI 18IINV5R32 WYS

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240500095SA01197CX

Invoice No : 00

Invoice Date : 05/06/2024

DOP : 05/06/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240500095OD00323PK

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : abirami s

Address : abirami s 24/4, 3rd cross, gandhi nagar,manac hanallur,trichy-621005,TAMIL NADU,I N

City: Alagiamanavalam B.O

Telephone Number : 9500727813

Mobile Number : 9500727813

Observation text: Compressor Gas leak - sealed system ecom purchase Customer not allowing to repair - DOP 05/06/2024 Appliance to be replaced

Approval remark: GAS LEAK- CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.