

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100252 dated 02/07/2024 has been generated in reference to Service order No. 421937 dated 24/06/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221100066CR00373

Invoice No : 11126875

Invoice Date : 28/05/2023

DOP : 28/05/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : SEALED SYSTEM#GAS LEAK - SUCTION JOINT#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : SELVI SELVI

Address : SELVI SELVI NO : 7/12 ; TELEPHONE CLY ; UDHAYAM NAGAR ; KOTTAIYUR ;

City: Kottaiyur S.O

Telephone Number : 9524665194

Mobile Number : 9524665194

Observation text: DAMAGE CREATED IN THE EVA COIL AND AL COIL Al COIL CANT BE WELDED SO NEED TO PROCESS RC PREVIOUS CALL - 412313 BOOKED IB S4S. PLEASE APPROVE

Approval remark: EVAP COIL LEAK- CUST CASE PREVIOUS CALL NUMBER IS MENTIONED WHICH IS BOOKED EARLIER FOR THE SAME REASONS

Sanction text: evaporator problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.