

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101138 dated 22/06/2024 has been generated in reference to Service order No. 855970 dated 28/04/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01254/SIC 12TTC3-WWA SPLIT 3S

Replacement Product Code : 40101701SD01418 SIC 12ITC3 WYR

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01254 SIC 12TTC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230400008SA01266

Invoice No : 11016814

Invoice Date : 20/05/2023

DOP : 20/05/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 2304000080D02564

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CONDENSER - COPPER#UNABLE TO IDENTIFY LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : PARTHIBAN.B PARTHIBAN.B

Address : PARTHIBAN.B PARTHIBAN.B SIVANKOVIL STREET KUNNAKUDI SIVAGANGA TN

City: Koratti B.O

Telephone Number : 8015031022

Mobile Number : 8015031022

Observation text: Gas leak condenser earlr gas charng done rept issue Customer not allowing to repair - DOP 20/05/2023 Appliance to be replaced

Approval remark: GAS LEAK CASE-CUST NOT ACCEPTING REPAIR. APPROVED AS A SPECIAL CASE.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.