Dear KHANGAN/NANDHINIS.LO/ajayes Sanction No. SS4/A/101159 dated 27/06/2024 has been generated in reference to Service order No. 186921 dated 22/06/2024. COIMBATORE Area : SS4 Model : 40101701SD01214/SFC 18PTC3-WWP ****** SRN ***** Product Category : AIR CONDITIONER Defective Product Code : 40101701SD01214 SFC 18PTC3-WWP Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240101214SA04565 Invoice No : 11102044 Invoice Date : 28/03/2024 DOP : 28/03/2024 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged PRA submitted by : DEEPAK K Customer / Dealer Code : 40000E Customer / Dealer Name : VASANTH & CO VASANTH & CO Address : VASANTH & CO VASANTH & CO 86/D 18 NORTH STREET TRICHY ROAD PAALAK ARAI PERAMBALUR City: Perambalur Telephone Number : Mobile Number : 8939884682 Observation text: STOCKSET DAMAGE FOUND IN THE DEALER POINT DAMAGE FOUND IN THE ODU CABINET NO STOCK REFUND PROCESSED KINDLY APPROVE Approval remark: ODU DAMAGED-TRANSIT/HANDLING DAMAGES. VASANTH & CO Sanction text: Approved as a special case Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be

regenerated (pdf format) through smartnet system. Contact respective servic e executive.