

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101105 dated 10/06/2024 has been generated in reference to Service order No. 184111 dated 29/05/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01214/SFC 18PTC3-WWP

Replacement Product Code : 40101701SD01215 DSS 18PFS3R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01214 SFC 18PTC3-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240101214SA09243

Invoice No : 11006115

Invoice Date : 13/03/2024

DOP : 13/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 231201214SA08887

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : KANNAN KANNAN

Address : KANNAN KANNAN NO ; 2/235A CHINNAMAL NAGAR VADAVALLI ROAD EDIYA
R PALYAM ROAD

City: Vadavalli S.O

Telephone Number : 9786500710

Mobile Number : 9003790804

Observation text: GAS LEAK- UNIDENTIFIED- NOT ALLOWING REPAIRS customer want
s replacement dop 13.03.2024 FG REPLACEMENT

Approval remark: GAS LEAK-CUST CASE-CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.