

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102295 dated 02/07/2024 has been generated in reference to Service order No. 422850 dated 27/06/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00418/WTEON VLVT 70 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900418FW01115

Invoice No : 11136766

Invoice Date : 20/01/2024

DOP : 20/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#GEAR SLIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : KANAGA RAJ KANAGA RAJ

Address : KANAGA RAJ KANAGA RAJ KAMARAJ NAGAR MELAKABISHTHALAM

City: Kombakonam

Telephone Number : 8681892321

Mobile Number : 8681892321

Observation text: MECHANICAL ASSEMBLY VIBRATION ISSUE AND NOISE ASSEMBLY TO BE REPLACED CUSTOMER IS NOT ALLOWING TO REPLACE KINDLY APPROVE RC

Approval remark: Mech assly noise- cust case-not accepting repair

Sanction text: mechanical assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.