

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109558 dated 26/06/2024 has been generated in reference to Service order No. 411819 dated 25/05/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03340/RD R190C THF FR BL

Replacement Product Code : 52141501SD03340 RD R190C THF FR BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03340 RD R190C THF FR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240303340DR03998

Invoice No : 11019514

Invoice Date : 22/04/2024

DOP : 22/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MUHAMMED FAYIS MUHAMMED FAYIS

Address : MUHAMMED FAYIS MUHAMMED FAYIS 23 A RAILWAY COTTERS HOSSUR RAILWAY STATION TAMILNAD U

City: Hosur

Telephone Number : 8592884616

Mobile Number : 8431404304

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT. COMPRESSOR JAMMED AND CUSTOMER NOT ALLOWING TO REPAIR PLEASE APPROVE FOR REPLACEMENT SIR,

Approval remark: COMPRESSOR JAMMED-CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.