

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/109636 dated 04/07/2024 has been generated in reference to Service order No. 423921 dated 01/07/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03291/RD EDGEPRO 230C TAF MN BL

Replacement Product Code : 52141501SD03291 RD EDGEPRO 230C TAF MN BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03291 RD EDGEPRO 230C TAF MN BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240503291DR00498SZ

Invoice No : 11006474

Invoice Date : 20/06/2024

DOP : 20/06/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Branch warehouse handling / stacking

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 5000 Labour Rs. 100 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUCKLING#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : CRESCENT ELECTRO CRAFT Crescent Electro Craft

Address : CRESCENT ELECTRO CRAFT Crescent Electro Craft 35;1 FLAT ,7TH CROSS , RAMALINGA NAGAR SOUTH, TRICHY

City: Puthur S.O

Telephone Number : 8489908162

Mobile Number : 9943988861

Observation text: DAMAGE FOUND IN THE CABINET NEAR LEG TECHNICIAN RELATIVE PURCHASE NOT ACCEPTING ASKING FOR RC KINDLY APPROVE

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES. BOTTOM BUCKLING

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.