

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102289 dated 27/06/2024 has been generated in reference to Service order No. 421948 dated 24/06/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00296/WTEON ALR C 70 5.0 FDANS GPGR

Replacement Product Code : 52141601SD00296 WTEON ALR C 70 5.0 FDANS GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00296 WTEON ALR C 70 5.0 FDANS GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240400296FW00070XZ

Invoice No : 11146745

Invoice Date : 12/06/2024

DOP : 12/06/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CONTROL CARD#MAIN PCB - COMPLETELY NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTHA KUMARI

Address : VASANTHA KUMARI NO:2 ARUL NAGAR DITAPURAM ROAD SRIRANGAM

City: Srirangam H O

Telephone Number : 9443425489

Mobile Number : 9443425489

Observation text: MAIN PCB NOT WORKING CUSTOMER IS NOT ALLOWING TO REPLACE S PARE SO PLEASE GIVE APPROVAL TO PROCES RC KINDLY APPROVE

Approval remark: MAIN PCB DEFECT-CUST CASE-NEW MACHINE CUST NOT ACCEPTING RE PAIR.

Sanction text: Pcb problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.