

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100254 dated 05/07/2024 has been generated in reference to Service order No. 423970 dated 01/07/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00086/DH EPENTA 325C 31 CMFP2M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00086 DH EPENTA 325C 31 CMFP2M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220700086CR00487

Invoice No : na

Invoice Date : 28/03/2023

DOP : 28/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - UNABLE TO IDENTIFY#APPLIANCE TO BE RE PLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : KASI KASI

Address : KASI KASI KARAUKUDI BARUMA COLONY VALUVANAGAR BUS STOP ;

City: Kallukatti S.O

Telephone Number : 9791352307

Mobile Number : 9994950808

Observation text: SEALED SYSTEM INTERNAL GAS LEAK IN CABINET CANT BE REPAIRED AND CUST NOT GIVING ANY AMT ATTACHED THE MAIL APPROVAL PLEASE APPROVE RC

Approval remark: INTERNAL LEAK- DEEP FREEZER CASE CUST NOT ACCEPTING REPAIR.

APPROVED AS A SPECIAL CASE.

Sanction text: sealed system problem in the machine ALTERNATIVE STOCK AVAILABLE IN ZUF11S WH

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.