Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/109272 dated 27/05/2024 has been generated in reference to Service order No. 404527 dated 03/05/2024. COIMBATORE Area : SS4 Model : 52141501SD03150/RD EDGE 205A THF GL BL \*\*\*\*\* SRN \*\*\*\*\* Product Category : REFRIGERATOR Defective Product Code : 52141501SD03150 RD EDGE 205A THF GL BL Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231203150DR02651 Invoice No : 11143348 Invoice Date : 29/02/2024 DOP : 29/02/2024 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged PRA submitted by : Hiteshwaran G Customer / Dealer Code : 40000E Customer / Dealer Name : VKM METALS & FURNITURE VKM METALS & FURNITURE Address : VKM METALS & FURNITURE VKM METALS & FURNITURE CHAKKARAPALLY; SHARIF COLONY NEW STREET; MAIN ROAD; KEELVALUTHUR; PAPANAMSAM TK; THANJAVUR City: Kumbakonam Bazar Telephone Number : 4243121 Mobile Number : 9943989800 Observation text: Main door dent recvd spare dent - dealer issue Dealer not allowing to repair needs replacement SRN due to stock unavailability Approval remark: MAIN DOOR DENT- TRANSIT/HANDLING DAMAGES. RECD DOOR DAMAGED Sanction text: dealer damaged case Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation ( to actual machine ) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic

e executive.