

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101145 dated 22/06/2024 has been generated in reference to Service order No. 185826 dated 11/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01369/DSS 18PI3R32 WWP

Replacement Product Code : 40101701SD01369 DSS 18PI3R32 WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01369 DSS 18PI3R32 WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301369SA04599

Invoice No : 11090997

Invoice Date : 12/04/2024

DOP : 12/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240301369SA10278

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#ODU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : MR. GOKUL GOKUL

Address : MR. GOKUL GOKUL 6/110 PASUPATHIPUTHUR PUSHPATHUR POST, PALANI THALUK DINDIGUL DISTRICT

City: Pushpathur B.O

Telephone Number : 9942818312

Mobile Number : 8883772814

Observation text: Control card PCB board defective cust issue Cust purchased directly from company 12.04.24 Appliance to be replaced

Approval remark: CONTROL PCB DEFECT-CUST CASE CUST NOT ACCEPTING REPAIR.

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.