

Dear KHANGAN/ADHI

Sanction No. SS4/A/101004 dated 16/04/2024 has been generated in reference to Service order No. 605498 dated 01/04/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230501126SA02576

Invoice No : 11017458

Invoice Date : 22/05/2023

DOP : 22/05/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230501126SA02245

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : THARANI J THARANI J

Address : THARANI J THARANI J 38/1527 SOUTH RAMPART THANJAVUR BUS STOP THAJAVUR THANJAVUR

City: Arisikara Street B.O

Telephone Number : 9944432569

Mobile Number : 9944432569

Observation text: Gas leak in ODU-22-5-23 Customer not allowing to repair

Appliance to be replaced

Approval remark: GAS LEAK CASE-CUST NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.