

Dear KHANGAN/ADHI

Sanction No. SS4/A/100978 dated 20/03/2024 has been generated in reference to Service order No. 619465 dated 28/02/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01226/EI 18PINV4R32-WWP

Replacement Product Code : 40101701SD01225 DSS 18PI4R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01226 EI 18PINV4R32-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230201226SA02622

Invoice No : 11067904

Invoice Date : 01/06/2023

DOP : 01/06/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230201226SA02900

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CONDENSER - COPPER#RUST#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Muthiah Chinnaiah

Address : Muthiah Chinnaiah Malaikudipatti, Illupur (Tk), Pudukottai (Dt).

Viralimalai

City: Ennai B.O

Telephone Number : 9894554073

Mobile Number : 9443188814

Observation text: Gas leak in ODU condensor-1-6-23 Customer not allowing to repair Appliance to be replaced

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: gas leak problem in the machine No Price Diff APRV By Mr. Vinod Mehdiratta

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.