

Dear KHANGAN/ADHI

Sanction No. SS4/A/100992 dated 03/04/2024 has been generated in reference to Service order No. 602469 dated 15/03/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01255/EI 12TINV3R32-GWA SPLIT

Replacement Product Code : 40101701SD01255 EI 12TINV3R32-GWA SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01255 EI 12TINV3R32-GWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230800009SA00184

Invoice No : 11134139

Invoice Date : 10/09/2023

DOP : 10/09/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230800009OD00121

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Boopathy Boopathy

Address : Boopathy Boopathy 275, Anna nagar, Konamoolai, Sathyam angalam, SAT HYAMANGALAM-638402, TAMIL NADU, IN

City: Rangasamudram

Telephone Number : 9500860194

Mobile Number : 9500860194

Observation text: CUSTOMER CASE, DEFECTIVE COMPLAINT. SEADLED SYSTEM GAS LEAK. CUS NOT ALLOWING NOT TO REPAIR. CUS WILL ESCALATE TO CONSUMER COURT. PLS APPROVE SIR.

Approval remark: GAS LEAK-CUST NOT ACCPETING REPAIR

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.