

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101198 dated 13/07/2024 has been generated in reference to Service order No. 187594 dated 30/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01375/EI 18IINV5R32 WYS

Replacement Product Code : 40101701SD01375 EI 18IINV5R32 WYS

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01375 EI 18IINV5R32 WYS

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240401375SA02723

Invoice No : 11014877

Invoice Date : 27/06/2024

DOP : 27/06/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 2405000950D01184QV

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : PREMKUMAR D

Address : PREMKUMAR D 17/4A KARUPARAYAN KOVIL STREET SAMALAPURAM TIRUPUR

City: Tirupur Bazaar S.O

Telephone Number :

Mobile Number : 9789760687

Observation text: GAS LEAK PIPELINE- NOT REPAIRABLE CUSTOMER WANTS REPLACEMENT

NT DOP 27.06.2024 FG REPLACEMENT

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.