

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101201 dated 15/07/2024 has been generated in reference to Service order No. 186187 dated 14/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01216/SIC 18ITC5-WWR

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01216 SIC 18ITC5-WWR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240201216SA00245

Invoice No : 11143945

Invoice Date : 10/03/2024

DOP : 10/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GRIASS INVESMENT PVT LTD

Address : GRIASS INVESMENT PVT LTD NO.4 PRABHU COMPLEX NG NAGAR OSSOUR

City: Hosur East S.O

Telephone Number : 6381852546

Mobile Number : 9962507023

Observation text: CUSTOMER CASE- WATER LEAKAGE ISSUE. CUSTOMER NOT ALLOWED TO ECH TO REPAIR. CUS DOP-29/04/024. NO STOCK FOR RC & SRN DONE. PLEASE APPROVE SIR

Approval remark: WATER LEAK CASE-CUST NOT ACCEPTING REPAIR.

Sanction text: Water leakage complaint in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.