

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101164 dated 04/07/2024 has been generated in reference to Service order No. 186137 dated 14/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01213/EI 24LINV5R32-WWR

Replacement Product Code : 40101701SD01213 EI 24LINV5R32-WWR

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01213 EI 24LINV5R32-WWR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301213SA00344

Invoice No : 000000

Invoice Date : 06/05/2024

DOP : 06/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240301213SA00311

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#IDU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO B
E REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : Sharon Allan

Address : Sharon Allan 5/129,Saraswati Nagar, Ariyalur Mai n Ro ad,,Keezhap
alaur-621707,TAMIL N ADU,IN

City: Arungal B.O

Telephone Number :

Mobile Number : 7259464646

Observation text: NO OUTPUT FROM IDU PCB NEED TO BE CHANGED BUT IS NOT ALLOW
ING TO REPAIR SO PLEASE GIVE APPROVAL TO PROCESS RC

Approval remark: IDU PCB DEFECT-CUST NOT ACCPETING REPAIR MAY DOP

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.