

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101125 dated 18/06/2024 has been generated in reference to Service order No. 180678 dated 08/05/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01217/DSS 18II5R32 WWR

Replacement Product Code : 40101701SD00780 SIC 18ITC5-WWA

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01217 DSS 18II5R32 WWR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231001217SA00987

Invoice No : 11091614

Invoice Date : 29/04/2024

DOP : 29/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 231001217SA00737

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : CENTRAL BANK OF INDIA CENTRAL BANK OF INDIA

Address : CENTRAL BANK OF INDIA CENTRAL BANK OF INDIA CENTRAL BANK OF INDIA

GANDARVAKOTTAI BRANCH NO 3/29 BIG BAJAJ STREET GANDARVAKOTTAI

City: Gandarvakottai S.O

Telephone Number : 8939206838

Mobile Number : 8489940106

Observation text: Cust purchased directly from company dop 29.04.24 Gas not there at demo time, cust not allwong repr Appliance to be replaced

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. DURING DEMO. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.