## Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/109677 dated 15/07/2024 has been generated in reference to Service order No. 425051 dated 04/07/2024.

Area: SS4 COIMBATORE

Model: 52141501SD03367/RD ERIOPLS 205A THF CH BL

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code: 52141501SD03367 RD ERIOPLS 205A THF CH BL Cabinet No(For Appl) and SO/RPL/Invoice No(For Others): 240203367DR02624

Invoice No : 11145258
Invoice Date : 27/03/2024

DOP: 27/03/2024

DEALER / CUSTOMER : DEALER
Damage/Defective : Damaged
PRA submitted by : DEEPAK K
Customer / Dealer Code : 40000E
Customer / Dealer Name : T.V.HOME M/S

Address: T.V.HOME M/S WEST MAIN STREET PUDHUKOTTAI

City: PUDUKKOTTAI H.O Telephone Number : 222478 Mobile Number : 9965522481

Observation text: OIL CHOCK IN THE EVAPOURATOR COIL FOUND WHILE GIVING DEMO CUSTOMER IS NOT ALLOWING TO REPAIR SO DEALER RC TO CUST NOW NEED SRN Approval remark: OIL CHOKE-CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR.

REPLACED THRU DEALER.

Sanction text: evaporator problem in the machine

Kindly take necessary action. ADHI

## Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.