

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100255 dated 13/07/2024 has been generated in reference to Service order No. 420492 dated 20/06/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900066CR00432

Invoice No : 11142926

Invoice Date : 25/03/2024

DOP : 25/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#MOTOR-ELECTRICAL DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : RANGANATHAN RANGANATHAN

Address : RANGANATHAN RANGANATHAN ELLAI KATTU THOTTAM, KATTUR PUTHUR,KATTUR POST, PONGALUR, TIRUPUR

City: Devanampalayam B.O

Telephone Number :

Mobile Number : 9865622426

Observation text: COMPRESSOR JAMMED- CUSTOMER WANTS REPLACEMENT DOP 29.05.20

24- CUSTOMER HEAVY ESCALATION FG REPLACEMENT

Approval remark: COMPRESSOR NOISE-CUST CASE-NOT ACCEPTING REPAIR

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.