

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101180 dated 05/07/2024 has been generated in reference to Service order No. 187354 dated 27/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01413/EI 18PINV4R32 WYP

Replacement Product Code : 40101701SD01226 EI 18PINV4R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01413 EI 18PINV4R32 WYP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240401413SA02105

Invoice No : 11022247

Invoice Date : 05/05/2024

DOP : 05/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240401413SA02224

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PAPITHA PAPITHA

Address : PAPITHA PAPITHA 307,EAST GARDEN GANDHIPURAM P.O SENTAMANGALAM DT NAMAKKAL

City: AKKIAMPATTI B.O

Telephone Number : 8675415688

Mobile Number : 8675415688

Observation text: CUSTOMER CASE- INDOOR WATER DRIPPING WATER LEAKAGE CASE.CUSTOMER NOT ALLOWED TECHNCIAN TO REPAIR PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: WATER LEAK CASE-CUST NOT ACCEPTING REPAIR. MAY 2024 DOP

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.