## Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/109688 dated 15/07/2024 has been generated in reference to Service order No. 425588 dated 06/07/2024.

Area: SS4 COIMBATORE

Model: 52141501SD02954/RT EONCRYSTAL 280B RI OB

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02954 RT EONCRYSTAL 280B RI OB

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231202954FR00676

Invoice No : 11142802 Invoice Date : 23/02/2024

DOP : 23/02/2024

DEALER / CUSTOMER : DEALER
Damage/Defective : Damaged
DRA gubmitted by : Kumaragh

PRA submitted by : Kumaraslvan R Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCY PVT LIMITED SATHYA AGENCY PV LIMITED Address : SATHYA AGENCY PVT LIMITED SATHYA AGENCY PV LIMITED NO 335/1, ARUPP

UKOTTAI ROAD; LM ; NEAR AIRPORT STOP; PERUNGUDI, MADURAI;

City: Avanivapuram S.O

Telephone Number: 7305753985 Mobile Number: 9003529985

Observation text: FD damaged inside, Dlr not accepting repair Pls appr SRN u

nder dlr policy DOP: 23.02.24, Top 150 dlr

Approval remark: FREEZER DOOR DAMAGED - LINER- FROM INSIDE SATHYA CASE

Sanction text: cabinet damaged in the machine

Kindly take necessary action. ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.