

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/109683 dated 15/07/2024 has been generated in reference to Service order No. 425236 dated 05/07/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02970/RT EONVALOR 280B RCIT FS ST

Replacement Product Code : 52141501SD02970 RT EONVALOR 280B RCIT FS ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02970 RT EONVALOR 280B RCIT FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240402970FR00305MU

Invoice No : 11146596

Invoice Date : 26/04/2024

DOP : 26/04/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) : Cabinet,SidePanel

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 5000 Labour Rs. 500 (Includes gas charging, if any)

Nature Of Problem : Top_Dealer_Trade_policy

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCIES

Address : SATHYA AGENCIES 90 141/ 23 JASSA POMPLEX NEAR GANDHI JUNCTION BEAPH ROAD COLACPHEL

City: Colachal

Telephone Number : 9600406985

Mobile Number : 9994384985

Observation text: Cabinet side dent, Repair not possible Pls appr replacement from FG, Stk avl DOP: 26.04.24, Top 150 dlr

Approval remark: BOTTOM BUCKLING-TRANSIT/HANDLING DAMAGES. SATHYA CASE

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.