

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101205 dated 15/07/2024 has been generated in reference to Service order No. 187427 dated 28/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01226/EI 18PINV4R32-WWP

Replacement Product Code : 40101701SD01226 EI 18PINV4R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01226 EI 18PINV4R32-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301226SA03365

Invoice No : 11014494

Invoice Date : 24/04/2024

DOP : 24/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240301226SA00945

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHANKAR SHANKAR

Address : SHANKAR SHANKAR NO 3/883 - J PILLAYR KOVIL STR MANTHOOPU ILLAKIY AMPATTIPOST DHARMAPURI

City: Dharmapuri H.O

Telephone Number : 7550054536

Mobile Number : 9894947494

Observation text: CUSTOMER CASE- GAS LEAK ISSUE IN THE UNIT. CUSTOMER NOT ALLOWING TO REPAIR FURTHER PLEASE APPROVE THE SAME SIR.

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.