

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109870 dated 08/08/2024 has been generated in reference to Service order No. 431541 dated 26/07/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02927/RT EONALPHA 270B RI JD WN

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02927 RT EONALPHA 270B RI JD WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230302927FR00504

Invoice No : 11135212

Invoice Date : 16/09/2023

DOP : 16/09/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : JAMES & CO STAFF COMPLIMENT ITEMS

Address : JAMES & CO STAFF COMPLIMENT ITEMS 317, SEKKALAI ROAD, KARAIKUDI K ARAIKUDI TN

City: Kallukatti S.O

Telephone Number :

Mobile Number : 9585543683

Observation text: Cabinet side panel scratch damage Dealer not allowing to repair SRN due to stock unavailability

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.