

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101242 dated 03/08/2024 has been generated in reference to Service order No. 189867 dated 25/07/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01170/SIC 18DTC3-WWB SPLIT

Replacement Product Code : 40101701SD01442 SIC 18TTC3 WYQ SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01170 SIC 18DTC3-WWB SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301170SA00143ZU

Invoice No : 11103931

Invoice Date : 11/05/2024

DOP : 11/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240301170SA1105YX

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : EVAPORATOR - COPPER#UNABLE TO IDENTIFY#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : ALI ALI

Address : ALI ALI NO 2 HOBLIC 91 SOUTH STREET KARAIKAL

City: Tittacherry

Telephone Number : 9597472293

Mobile Number : 6369063105

Observation text: GAS LEAK SECOND TIME WITHIN IN 2 MONTHS OF PURCH CANT FIND OUT LEAK CUST NOT ALLOWING FOR TESTING KINDLY APPROVE FOR RC

Approval remark: GAS LEAK-TWICE-CUST CASE CUST NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.