

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101247 dated 03/08/2024 has been generated in reference to Service order No. 690004 dated 27/07/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01442 SIC 18TTC3 WYQ SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230201126SA04920

Invoice No : 00

Invoice Date : 24/03/2023

DOP : 24/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230201126SA02209

Nature Of Problem : Repeat_Failure

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAJASEKAR RAJASEKAR

Address : RAJASEKAR RAJASEKAR 1 ST FOL; NO;160 EV NAGAR ;; 1 ST CROSS;; T

HIRUVANA KOIL THIRUVANA KOILTIRUCHIRAPPALL;

City: Thiruvanaikoil

Telephone Number : 9842924322

Mobile Number : 9842924322

Observation text: GAS LEAK FOUND IN THE CONDENSOR COIL AND REPEAT CASE MORE THAN 1 MONTHS SPECIAL APPROVAL ATTACHED KINDLY APPROVE

Approval remark: GAS LEAK - REPEAT CASE CUST NOT ACCEPTING REPAIR. APPROVED AS A SPECIAL CASE.

Sanction text: Gas leak problem in the machine alternative model available in coimbatore

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.