

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102336 dated 03/08/2024 has been generated in reference to Service order No. 431231 dated 25/07/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00403/WTEON 700 5.0 AP GPGR

Replacement Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240600403FW01470SZ

Invoice No : 11149924

Invoice Date : 13/07/2024

DOP : 13/07/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : Sridhar V

Address : Sridhar V 9/836/10, Manis Home,Kovai Gardens, PERUR, PACHAPALAYAM ,COIMBATORE

City: Kalampalayam B.O

Telephone Number : 8190030053

Mobile Number : 8608078862

Observation text: Gear box jammed- cust not allowing repair customer wants replacement dop 13.07.2024 FG REPLACEMENT- ECOMM

Approval remark: GEAR BOX JAMMED-CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR.

Sanction text: GEAR BOX PROBLEM IN THE MACHINE

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.