

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/W/102350 dated 13/08/2024 has been generated in reference to Service order No. 435678 dated 07/08/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00418/WTEON VLVT 70 5.0 FDTN MTBK

***** SRN *****

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00418 WTEON VLVT 70 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231100418FW00002

Invoice No : 11150409

Invoice Date : 16/07/2024

DOP : 16/07/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO-1163;OLD BUS STAND; EAST MAIN STREET
, NAZEER TOWER; LM;NR PALACE

City: Thanjavur City

Telephone Number : 9940112571

Mobile Number : 9940112571

Observation text: NOISE ISSUE GEAR BOX TO BE RC BUT CUST NOT ALLOWED SO DEALER REPLACED TO CUST NO STOCK SRN PROCESSED KINDLY APPROVE

Approval remark: GEAR BOX NOISE-CUST CASE REPLACED THRU DEALER.

Sanction text: GEAR BOX PROBLEM IN THE MACHINE

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.