

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100261 dated 08/08/2024 has been generated in reference to Service order No. 434514 dated 04/08/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00108/DH EPENTA 525E 2HCN RW

Replacement Product Code : 24131601SD00108 DH EPENTA 525E 2HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00108 DH EPENTA 525E 2HCN RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231200108CR05173

Invoice No : 11006054

Invoice Date : 28/02/2024

DOP : 28/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : SEALED SYSTEM#CHOKE - CONDENSER#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SEKAR SEKAR

Address : SEKAR SEKAR POTTIREDDIPATTI, THURAIYUR MAIN ROAD, NO 6128 NAMAKKA
L DST

City: POTTIREDDIPATTI B.O

Telephone Number : 9952826875

Mobile Number : 9952826875

Observation text: CUSTOMER CASE-DEFECTIVE COMPLAINT- SEALED SYSTEM GAS LEAK
& CUS NOT ALLOWING TO REPAIR FURTHER. PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: DF-GAS LEAK-CUST CASE- NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.