

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109916 dated 16/08/2024 has been generated in reference to Service order No. 437319 dated 12/08/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03163/RT EONVALOR 260C RCIF ST RH

Replacement Product Code : 52141501SD01810 RT EONVALOR 276C 35 RCI ST RSH

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03163 RT EONVALOR 260C RCIF ST RH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240603163FR00326UV

Invoice No : 11023576

Invoice Date : 16/07/2024

DOP : 16/07/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Chakkaravarthy Chakkaravarthy

Address : Chakkaravarthy Chakkaravarthy 141B Muniyasamy nagar govt m edical college back sidetutic orin

City: Chidambaranagar 1

Telephone Number : 8056859004

Mobile Number : 9789184004

Observation text: Compressor dead, Cust not willing to repair Pls appr replacement from FG, Stk avl DOP: 15.07.24

Approval remark: COMPRESSOR DEAD-CUST CASE- JULY DOP CUST NOT ACCEPTING REPAIR.

Sanction text: Co.p Price Diff Rs.-190.68/- Waived off APRV By Mr. Vinod Mehdiratta

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.