

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101197 dated 13/07/2024 has been generated in reference to Service order No. 187588 dated 30/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01369/DSS 18PI3R32 WWP

Replacement Product Code : 40101701SD01442 SIC 18TTC3 WYQ SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01369 DSS 18PI3R32 WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240201369SA00052

Invoice No : 16055646

Invoice Date : 29/06/2024

DOP : 29/06/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240201369SA03049

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MICHEL KASTROL

Address : MICHEL KASTROL KOLI CROSS NAGAR NAGARKOVIL

City: Kanyakumari

Telephone Number : 6382502690

Mobile Number : 6382502690

Observation text: Gas leak, Cust not accepting repair Pls appr replacement from FG, Stk avl in CHN Cust DOP: 29.06.24

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.
Alt model stock avl

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.