

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101261 dated 08/08/2024 has been generated in reference to Service order No. 690762 dated 03/08/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01277/SIC 18TTC3 GWD SPLIT

Replacement Product Code : 40101701SD01442 SIC 18TTC3 WYQ SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01277 SIC 18TTC3 GWD SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240201277SA04575RX

Invoice No : 11143497

Invoice Date : 04/04/2024

DOP : 04/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240201277SA07696ZR

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAJENDRAN P RAJENDRAN P

Address : RAJENDRAN P RAJENDRAN P NO 9PATTALAMMAN KOVIL ST...PAA PAADIYUR V  
ILLAGE & POST DINDIGUL

City: KOVILUR B.O

Telephone Number :

Mobile Number : 9840672409

Observation text: GAS LEAK CANT BE IDENTIFIED BUT INSTALLION DONE BY DEALER

LEGAL NOTICE GIVEN BY CUST. SO RC PROCESSED AS CUST NOT READY FOR REPAIR

Approval remark: GAS LEAK - CUST CASE. NOT ACCEPTING REPAIR. LEGAL NOTICE

Sanction text: Gas leak problem in the machine alterntive model is ava

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than abo  
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be  
regenerated ( pdf format ) through smartnet system. Contact respective servic  
e executive.