

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/A/101274 dated 21/08/2024 has been generated in reference to Service order No. 692342 dated 14/08/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01216/SIC 18ITC5-WWR

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01216 SIC 18ITC5-WWR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231201216SA06959

Invoice No : 11141464

Invoice Date : 28/01/2024

DOP : 28/01/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCIES SATHYA AGENCIES

Address : SATHYA AGENCIES SATHYA AGENCIES NO 317/3, 317/4, BASHEER AHAMA TOWER, THEKKALAI ROAD, KARAUKUDI POST

City: KARAUKUDI H.O

Telephone Number : 7358177985

Mobile Number : 7358652985

Observation text: IDU blower blade broken inside Dealer replaced to cust at demo time found SRN due to stock unavailability

Approval remark: IDU BLADE BLOWER BROKEN INSIDE NEW MACHINE-REPLACED THRU DEALER

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.