

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109941 dated 19/08/2024 has been generated in reference to Service order No. 425615 dated 06/07/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02640/RT EONCRYSTAL 280B 25 RCIM OB

Replacement Product Code : 52141501SD02640 RT EONCRYSTAL 280B 25 RCIM OB

***** Replacement from Category Stock *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02640 RT EONCRYSTAL 280B 25 RCIM OB

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221202640FR00455

Invoice No : 11117580

Invoice Date : 25/01/2023

DOP : 25/01/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Repeat_Failure

Job Code Desc : SEALED SYSTEM#CHOKE - CONDENSER#APPLIANCE TO BE REPLACED

PRA submitted by : Hiteshwaran G

Customer / Dealer Code : 40000E

Customer / Dealer Name : NATHISA NATHISA

Address : NATHISA NATHISA NO:5/3665 IYYANTHOPHU THANGACHIMADAM RAMANATHAPU
RAM

City: Thangachimadam

Telephone Number : 9884735693

Mobile Number : 8015858830

Observation text: Repeat problem 2 tms comprsr 4 tims gas chrng done Condens
er choke cust high issue Appliance to be replaced

Approval remark: repeat functional problems- CUST ESCALATION TO BE REPLACED
FROM CATEGORY STOCK. HO APPROVAL IS ATTACHED

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.