

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102368 dated 23/08/2024 has been generated in reference to Service order No. 311095 dated 22/08/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00454/WFEON CEL 8014 IEBDT SLSR

Replacement Product Code : 52141601SD00454 WFEON CEL 8014 IEBDT SLSR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00454 WFEON CEL 8014 IEBDT SLSR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231100454FW01392

Invoice No : 11337162

Invoice Date : 16/07/2024

DOP : 16/07/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : TUB ASSEMBLY#STEEL INNER TUB DEFECT (FA)#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : LAXMIKANTHAN LAXMIKANTHAN

Address : LAXMIKANTHAN LAXMIKANTHAN NO 13/14-11 RAGAVENDRA TEMPLE MAIN ROAD SHANTHI NAGAR HOSUR

City: Hosur

Telephone Number : 9489762613

Mobile Number : 9994111552

Observation text: TUB ASSEMBLY INNER DEFECT CUSTOMER CASE. CUSTOMER NOT ALLOWING TO REPAIR TO FURTHER PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: tub ASSLY DEFECT-ESCALATION CUST NOT ACCEPTING REPAIR.

Sanction text: Tub assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.