

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109955 dated 20/08/2024 has been generated in reference to Service order No. 433323 dated 31/07/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02863/RD EMARVEL 207C TDF FU WN

Replacement Product Code : 52141501SD02863 RD EMARVEL 207C TDF FU WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02863 RD EMARVEL 207C TDF FU WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240202863DR01177

Invoice No : 11150802

Invoice Date : 28/07/2024

DOP : 28/07/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#NOISE - RUNNING#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAMESH RAMESH

Address : RAMESH RAMESH NO : 22/3 PUTHU BUS STAND ROAD COTTON MILL ROAD

City: Tirupur H.O

Telephone Number : 9655708156

Mobile Number : 9655708156

Observation text: COMPRESSOR NOISE- CUSTOMER NOT ALLOWING REPAIRS CUSTOMER WANTS REPLACEMENT DOP 28.07.2024 FG REPLACEMENT

Approval remark: COMPRESSOR NOISE-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Sanction text: COMPRESSOR NOISE-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.