

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101202 dated 15/07/2024 has been generated in reference to Service order No. 186460 dated 17/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301126SA01169AU

Invoice No : 11103834

Invoice Date : 05/05/2024

DOP : 05/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240301126SA005640HC

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : JOTHI PRAKASH

Address : JOTHI PRAKASH THIRUPUR UTHUKULI ROAD PALAIKADHU

City: Mannarai B.O

Telephone Number : 9789195535

Mobile Number : 9789195535

Observation text: GAS LEAK-CUSTOMER NOT ALLOWING REPAIRS CUSTOMER WANTS REPL

ACEMENT DOP 05.05.2024 FG REPLACEMENT

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.