

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101245 dated 03/08/2024 has been generated in reference to Service order No. 690083 dated 27/07/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01316/DSS 12PI3R32-WWP

Replacement Product Code : 40101701SD01418 SIC 12ITC3 WYR

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01316 DSS 12PI3R32-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301316SA01799

Invoice No : 11145554

Invoice Date : 25/04/2024

DOP : 25/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240201316SA01710

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MUTHURAJ MUTHURAJ

Address : MUTHURAJ MUTHURAJ KALAMEGAILLAM ANBU NAGAR ANNIYAR NEARREGISTER

OFFICE OTHAKADAI

City: Othakadai

Telephone Number : 9962090105

Mobile Number : 9962090105

Observation text: Gas leak, Cust not accepting repair Pls appr replacement from FG DOP: 28.05.24

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine Alt model stock avl

Kindly take necessary action.

ADHI

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Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.