

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101158 dated 27/06/2024 has been generated in reference to Service order No. 186482 dated 18/06/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01278/EI 18TINV3R32 WWD

Replacement Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301278SA02415YG

Invoice No : 11020954

Invoice Date : 13/03/2024

DOP : 13/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240301278SA02415YG

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : N NANDHA KUMAR N NANDHA KUMAR

Address : N NANDHA KUMAR N NANDHA KUMAR NO;7/161 JADAYAM PALAYAM; SERUMUGA VALI; COIMBATHUR;

City: Akkaraisengapalli B.O

Telephone Number : 9976086687

Mobile Number : 9865595270

Observation text: GAS LEAK- UNIDENTIFIED- NOT ALLOWING REPAIRS ECOMM CUSTOMER

R WANTS REPLACEMENT DOP 13.03.2024 FG REPLACEMENT

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE.

Sanction text: Gas leak problem in the machine stock is available

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.