

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101224 dated 24/07/2024 has been generated in reference to Service order No. 188256 dated 06/07/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01277/SIC 18TTC3 GWD SPLIT

Replacement Product Code : 40101701SD01442 SIC 18TTC3 WYQ SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01277 SIC 18TTC3 GWD SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240101277SA07064IJ

Invoice No : 11143002

Invoice Date : 05/04/2024

DOP : 05/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240301277SA01393ZS

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MANJU DEVI MANJU DEVI

Address : MANJU DEVI MANJU DEVI 12/A1 BEST CAR STREET NEAR PETROL BUNG NAG ARKOVIL

City: C B Hospital

Telephone Number : 9443693655

Mobile Number : 9443693655

Observation text: Gas leak, Cust not accepting repair Pls appr replacement from FG DOP: 05.04.24

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine Alt model stock avl

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.