

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109840 dated 02/08/2024 has been generated in reference to Service order No. 428603 dated 17/07/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02970/RT EONVALOR 280B RCIT FS ST

Replacement Product Code : 52141501SD02962 RT EONVALOR 280C RCIF FS ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02970 RT EONVALOR 280B RCIT FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240402970FR00086YP

Invoice No : 11146709

Invoice Date : 01/05/2024

DOP : 01/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : FAN MOTOR#NOISE - ABNORMAL NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SARATH KUMAR.C SARATH KUMAR.C

Address : SARATH KUMAR.C SARATH KUMAR.C NO.36 KOMARAPALAYAM KRM HOSPIT AL

City: Kallankattuvalasu B.O

Telephone Number :

Mobile Number : 9659677279

Observation text: CUSTOMER CASE- FAN MOTOR DEFECT. CUSTOMER NOT ALLOWING TO REPAIR FURTHER. PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: FAN MOTOR DEFECT-CUST CASE-NOT ACCEPTING REPAIR

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.