

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/109784 dated 29/07/2024 has been generated in reference to Service order No. 429721 dated 20/07/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02981/RT EONVALOR 310B RCIT MT BK

Replacement Product Code : 52141501SD02981 RT EONVALOR 310B RCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02981 RT EONVALOR 310B RCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240102981FR00134GF

Invoice No : 11141474

Invoice Date : 02/02/2024

DOP : 02/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#MOTOR-ELECTRICAL DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SEETHAPPAN SEETHAPPAN

Address : SEETHAPPAN SEETHAPPAN NO 2/262 GULIPALAYAM NAAL ROAD UUTHIKULI MA  
ON ROAD TIRUPUR

City: Mannarai B.O

Telephone Number : 7904447584

Mobile Number : 7094834339

Observation text: COMPRESSOR NO AMPING- CUSTOMER NOT ALLOWING REPAIR CUSTOMER  
WANTS REPLACEMENT DOP 02.02.2024 SRN DUE TO STOCK UNAVAILABILITY

Approval remark: COMPRESSOR DEFECT-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING  
REPAIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.